



Municipality of South Bruce

MUNICIPAL OFFICE
P.O. Box 540, 21 Gordon Street East, Teeswater N0G 2S0
Phone (519) 392-6623 Fax (519) 392-6266
Email: aweishar@town.southbruce.on.ca

PUBLIC NOTICE

December 15, 2011

Dear Resident:

Re: Municipal Water/Wastewater Services Partnership with Veolia Water Canada Inc.

The Municipality of South Bruce is pleased to announce that it has retained the services of Veolia Water Canada Inc. to provide for the management, operation and maintenance of the Municipality's drinking water and wastewater systems.

South Bruce will continue to retain ownership of the facilities and Veolia will act as the *Operating Authority* as per the *Safe Drinking Water Act, 2002*.

The Municipality's Manager of Operations will have oversight responsibilities and will be working closely with Veolia Water Canada as set out in the terms of the Service Agreement to continue to ensure safety, regulatory compliance and customer satisfaction.

This transition will be effective as of December 17, 2011 without interruption of services to customers.

Please continue to direct all inquires during regular business hours (Monday to Friday 8:30 a.m. to 4:30 p.m.) to the Municipal Office at 519-392-6623.

For after hours and/or emergency water/wastewater issues please call Veolia Water at:

Phone: 519-881-1474
Pager: 1-888-634-2419

Should you have any questions or concerns regarding this notice please contact the undersigned.

Adam Weishar
Manager of Operations
Municipality of South Bruce
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